### THE 14 FUNDAMENTALS

To be successful at Consigli, our Project Management personnel and Superintendents must embrace 14 core principles. While not all-inclusive, these fundamentals are the framework for your responsibilities as a construction professional at Consigli.







We must be fully committed to working safely to protect our people, our subcontractors and the public, both inside and outside the fence. Our S.A.F.E. mission is: "Staying Accident Free Every Day." All accidents are preventable. no accidents are acceptable.





responsibility. We must know our budgets and costs at all times, by working collaboratively and proactively with the provided tools.





We must differentiate ourselves by high quality of work. Set expectations for quality by clearly communicating to all stakeholders, anticipate potential quality issues to avoid them and hold ourselves accountable for meeting the established expectations.



We must clearly communicate changes with our clients, subcontractors and suppliers; firmly, fairly and professionally. Don't spend someone else's money without talking to them first. We submit invoices on time and we expect to be paid on time.



We define how we want things done. Expectations are established, results are communicated and improvements are required. We must hold ourselves accountable for performance against these expectations.

### 6 **SCHEDULE**



The project team must establish the project schedule. It must be consistently updated to control the flow of work and communicated to all stakeholders. We do what we say we will do.



CLOSEOUT



We must understand that project closeout starts at the beginning of a job. Establish a closeout plan early on and stick to that plan. The closeout experience determines the lasting impression we leave with our clients and partners.





We want to partner with the best subcontractors in the industry. It is our responsibility to hold our subcontractors accountable for meeting obligations and expectations. We must treat them firmly, fairly and professionally.





In order for everyone to clearly understand our plan, we must communicate clearly. Communicate bad news early and provide it with three potential solutions. Understand when a phone call or an in-person conversation will be more appropriate than email.



It must be everyone's responsibility to train their replacement. Promote and build our values and ethics in others. Our best people have been referred to us by you. The goal is to constantly improve ourselves and others.



Planning is about looking ahead, as well as looking back via postmortems, lessons learned and cost evaluations. Planning must be built into every phase of the project. Planning ahead is how we drive safety. quality, schedule, profit and Raving Fans.

## PLANNING



Keep your promises. Look them in the eye. Have a firm handshake. Look and act like a pro. There are no "sacred cows" here. If you want to change something, if you can improve it, let's talk.



We create Ravings Fans of each client and each other, by exceeding expectations. This requires planning and thought. Evaluate-identify client expectations and deliverables. Executedeliver what's expected. Exceed—go above and beyond what's expected.

# **RAVING FANS**



INNOVATION

We must embrace and encourage innovation to continually improve how we work. Innovation is the responsibility of every job, every team, every person.











